

“Accreditation News” issue 58

Fourth Quarter 2011

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NEW ACCREDITED BODIES

TESTING LABORATORIES

Acoustics

LABORATORIOS TECNOLÓGICOS DE LEVANTE, S.L. - 121/LE1806
GABINETE DE INGENIERÍA ACÚSTICA, S.L.L. - 915/LE1579
INFORMES, CÁLCULOS Y ENSAYOS CERTIFICADOS, S.L.P - 932/LE1795

Agrifood products

CALILAB CONTROL, S.L. (Unipersonal) - 191/LE1927
LLUÍS JANÉ BUSQUETS LABORATORI D'ANÀLISI, S.L. - 918/LE1868
CENTROLAB 2006, S.L. - 922/LE1890
BIOMEDAL, S.L. - 925/LE1568
VIADER ANÁLISIS, S.L. - 926/LE1652
LABORATORI D'ANALISIS I ASSESSORIA, S.L.L. - 927/LE1838
LABORATORIO DE SALUD PÚBLICA DE PALENCIA - 928/LE1855
LABORATORIO DE PRODUCCIÓN Y SANIDAD VEGETAL DE JAÉN. JUNTA DE ANDALUCÍA - 929/LE1722
INSTITUTO TECNOLÓGICO DE CANARIAS, S.A. - 937/LE1845
SOVENA ESPAÑA, S.A. - 938/LE1649
INSTITUT CATALA DE LA VINYA I EL VI - 941/LE1830
CSIC-INSTITUTO DE INVESTIGACIONES MARINAS. LABORATORIO NACIONAL DE REFERENCIA DE ENFERMEDADES DE MOLUSCOS BIVALVOS - 946/LE1872
LABORATORIO GESSYMA GALEA, S.L. - 947/LE1875
MAS CONTROL 3 CANARIAS, S.L. - 435/LE1879
INSTITUT DE RECERCA I TECNOLOGIA AGROALIMENTÀRIES (IRTA) - 900/LE1796
GESTIÓ AMBIENTAL I ABASTAMENT, S.A. - 921/LE1743
LABORATORIO INCIVSA, S.L. - 931/LE1871
DOCTOR RABASSA, S.L. - 933/LE1655
AGUAS DE TELDE, GESTIÓN INTEGRAL DEL SERVICIO, S.A. - 934/LE1841
HYDROLAB MICROBIOLOGICA, S.L. (Unipersonal) - 939/LE1745

Clinical Laboratories (UNE EN ISO 15189)

HOSPITAL VIRGEN DE LA VICTORIA - 916/LE1752
UNIVERSIDAD DE MÁLAGA - 917/LE1828

Sport surfaces

IGOID-UCLM. GRUPO DE INVESTIGACIÓN EN LA GESTIÓN DE ORGANIZACIONES E INSTALACIONES DEPORTIVAS. UNIVERSIDAD DE CASTILLA LA MANCHA - 923/LE1842
Materiales No Metálicos

TITANIA, ENSAYOS Y PROYECTOS INDUSTRIALES, S.L. (Unipersonal) - 924/LE1908

Ammunition and cartridge testing up to 40 mm
SANTA BARBARA SISTEMAS, S.A. (Unipersonal) - 930/LE1807

Clean rooms, biological safety cabinets, laminar flow cabinets and fume cupboards
ALPE METROLOGIA INDUSTRIAL, S.L. - 935/LE1816

Metallic materials and welded joints
EQUIPOS NUCLEARES, S.A. - 942/LE1853

Windows and Doors
STRUGAL 4, S.L. - 943/LE1825

CALIBRATION LABORATORIES

Density

PRODUCCION DE EQUIPOS TECNICOS E INDUSTRIALES S.A. (PROETI) - 60/LC540

Fluids

A.F.C. INGENIEROS, S.A. - 121/LC539

INSPECTION BODIES

Technical Vehicle Modification Services

AEV AUTOMOTIV GROUP, S.L. - 248/EI334
LABORATORIO DE AUTOMÓVILES DE LA ETS DE INGENIEROS INDUSTRIALES DE VIGO (CIMALab) - 251/EI363

Environmental inspection

CONTROL 7, S.A. (Unipersonal) - 249/EI421
4 E INSPECCIÓN Y CONSULTORÍA MEDIOAMBIENTAL, S.L. - 250/EI438

Road Vehicle Inspection

ITV ILLESCAS, S.L. - 56/EI/ITV066

PRODUCT CERTIFICATION

Fertiliser products

ASOCIACIÓN ESPAÑOLA DE NORMALIZACIÓN Y CERTIFICACIÓN (AENOR) - 01/C-PR002.082

Service Quality at State Ports

LLOYD'S REGISTER ESPAÑA, S.A. - 81/C-PR159

Railway rolling stock

ECA, ENTIDAD COLABORADORA DE LA ADMINISTRACIÓN, S.A. (Unipersonal) - 82/C-PR222

Agrifood Sector
TRAZABILIDAD Y CONTROL, S.L. (Unipersonal) - 83/C-PR140
SERVICIOS DE CALIDAD AGROALIMENTARIA, S.L. - 84/C-PR089
SAI GLOBAL ASSURANCE SERVICES LIMITED,
OFICINA DE REPRESENTACIÓN EN ESPAÑA - 86/C-PR158

Quality of Tourism Services
INSTITUTO PARA LA CALIDAD TURÍSTICA
ESPAÑOLA (ICTE) - 85/C-PR143 Certificación de la
Calidad Turística Española

MANAGEMENT SYSTEM CERTIFICATION

**Certification of Occupational Health and Safety
Assessment Series**
LLOYD'S REGISTER QUALITY ASSURANCE LTD.
(OPERACIONES ESPAÑA) - 7/C-SG045

**Certification of Quality Management Systems in
Digital Tachograph Technical Facilities**
TÜV RHEINLAND IBERICA INSPECTION,
CERTIFICATION & TESTING, S.A. - 14/C-SG052

GREENHOUSE GAS EMISSION TRADE ALLOWANCE VERIFIERS

**Verification of reports on greenhouse gas
emissions**
TÜV RHEINLAND IBERICA INSPECTION,
CERTIFICATION & TESTING, S.A. - 7/VCDE014

CONTROL BODIES

Legal Metrology
LABORATORIO CALIBRACION INSITU BURGOS, S.L.
- OC-I/243

Mining
SEGURIDAD INDUSTRIAL, MEDIOAMBIENTE Y
CALIDAD, S.L. (SIMECAL) – OC-I/245
LABORATORIO OFICIAL J.M. MADARIAGA (LOM) -
OC-I/257
ITV DE MAQUINARIA, S.L. – OC-I/246

GOOD LABORATORIE PRACTICE

Studies of laboratory chemicals
UNIVERSITAT POLITÈCNICA DE CATALUNYA
- CENTRE DE RECERCA I INNOVACIÓ EN
TOXICOLOGÍA (CRIT - UPC) - 34/BPL043

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ENAC from the inside

2011, TWENTY-FIVE YEARS AND MANY MORE TO COME

This year marked the 25th anniversary of the Entidad Nacional de Acreditación – ENAC - (Spain's National Accreditation Board), during which time efforts have been pooled into the construction of a solid accreditation system with national and international recognition, a system that has been proven to bring clear value-added to technical agents seeking to demonstrate their capabilities and the rigour with which they perform their tasks.

It has been another busy year for ENAC, marked by important milestones for both the organisation and the industry. Over the past twelve months, the organisation has expanded its activity into new areas, many of which relate to issues with an important social impact, such as the protection of the environment, energy efficiency and health and safety, demonstrating the alignment of our activity with the current feeling of society and business and responding to market demand.

The effects of this dedication to service have also been seen internally. ENAC has continued to work throughout 2011 to streamline procedures and optimise tools in order to provide a better, faster and more efficient service that takes into account the needs of all stakeholders, especially our customers. Examples of this include the projects developed under the Adapta Plan aimed at simplifying and modernising all processes in order to increase their productivity by optimising resources and cutting down on paperwork; all of this, combined with our constant commitment and firm focus on new technologies, has enabled us to offer an increasingly efficient and competitive service.

Our commitment to knowledge remains another important line. Assessors criteria consistency conferences are essential for harmonising criteria and sharing experiences to help us to move forward and improve accreditation processes by working with assessors and putting their contributions to good use.

The professionals at our organisation put their knowledge and experience at the service of society every day by actively participating in national and international sector conferences to raise awareness of the benefits and advantages of using accredited services.

We are still actively collaborating with European and international accreditation bodies and participating directly in criteria-setting and decision-making. Proof of this is the integration of ENAC's Technical Director as a member of the Executive Committee of the European Cooperation for Accreditation, the body that implements the organization's policies.

In addition, ENAC has continued to work on spreading its activity through a range of channels and communication tools ensuring constant contact with the media. One of these is its website, to which new features were recently added – described later in this

issue – with the aim of harnessing this direct channel to customers and users to inform them of updates both to the organisation and to help them with procedures.

2011 has been a special year because it represents the number 25, but it has also been a year of hard work, enthusiasm and commitment to ensure that what we do continues to deliver value to the market for another 25 years.

(PAGES 6/7) Report

FIRST ACCREDITATION IN TOURISM SERVICES

ACCREDITATION OF THE INSTITUTE FOR SPANISH TOURISM QUALITY–ICTE- FOR THE CERTIFICATION OF TOURISM SERVICES AND PRODUCTS

In October, ENAC awarded accreditation to the Instituto para la Calidad Turística Española - ICTE - (Institute for Spanish Tourism Quality) for the certification of tourism services and products.

The scope of this accreditation is very broad in terms of the standards used to assess the conformity of the various activities and organizations. The services and products covered are:

- Restaurant services
- Hotels and holiday apartments
- Rural accommodation
- Campsites and holiday villages
- Spas
- Beaches
- Nature protection areas
- Tourist Information offices
- Conference centres
- Golf courses
- Ski and mountain resorts
- Tourism intermediation services

ENAC accreditation is awarded by reference to standard EN 45011, applicable to the certification of services. The applicable conditions and requirements for the certification of these activities are also set down in specific reference standards.

These service quality standards cover two types of requirements: those related to the outcome (delivery) of the different services and those related to the necessary systems and methods (processes) to ensure the quality of the services.

The Institute for Spanish Tourism Quality, ICTE

The tourism industry is one of the most important pillars of the Spanish economy and quality has become a key element in the competitive strategy of its businesses.

With the support of various associations and business federations of the Spanish tourism sector, the Secretariat General for Tourism, through the actions of the Spanish Tourism Quality System (SCTE), provided the necessary technical assistance to develop quality systems in the various services.

Before the constitution of the Institute for Spanish Tourism Quality (ICTE), six subsectors had developed their own quality systems, each with a management body, the main focus of which was the improvement of quality.

These subsectors considered it convenient to create a single, cross-sector management entity to supervise the adaptation of the common goals. This led to considerable time savings and promoted the coherence of the system, ultimately facilitating the credibility and necessary promotion for the Spanish Tourism Seal of Quality. This led to the creation of the ICTE, which was finally established on 14 April 2000.

The ICTE is a certification body for products and services created specifically for tourism firms in order to distinguish Spain's tourism product from other international destinations and ensure compliance with minimum standards of service delivery. "Marca Q", the seal of "Spanish Tourism Quality" is the most visible element of the entire system. The ICTE is exclusively responsible for the administration and management of this seal, which includes publishing any applicable updates for its use and ensuring that it is used properly.

"This accreditation sets us apart and adds value to what we do", Miguel Mirones, Chairman of the ICTE

Why did you opt for accreditation?

We are a private entity that has come about as a result of a need in Spain's tourism business. Our main aim is to demonstrate to the general public the commitment of an increasingly professionalised tourism sector that advocates doing its job well and improving in every aspect of the business with each step it takes.

We ask our clients to demonstrate their compliance with the requirements of the tourism standards to which they voluntarily adhere. We could not ask any less of ourselves, so we must also prove to our clients that we have the technical competence to certify what they have adopted as their seal: the Q de Calidad Turística ("Q for Tourism Quality").

What do you think that accreditation will bring to the work of the ICTE?

We are a certification body committed to differentiation

in the tourism industry through the introduction of differentiating services offered to customers and continuous improvements to everyday business management, where market presence – increasingly important in these times of crisis and economic instability – is synonymous with recognition by our organization.

In our case, accreditation adds value to our tasks of assessing the conformity of the “Q de Calidad Turística” seal with each of the existing sectoral UNE standards, thus generating confidence in our clients, the tourism market and the general public. ENAC is, for us, an independent, rigorous and comprehensive mechanism that provides assurance of our technical competence.

Are there any plans to increase the scope of accreditation to other tourism services covered by the Tourism Quality seal in the future?

Definitely. The sector references currently accredited by us are mature sectors whose certification with the seal already forms part of the history of our activity. Any new sectors that are standardized and subsequently certified by the seal will of course be covered by the extended scope.

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Sectors

VERIFICATION OF GREENHOUSE GASES

ENAC adapts its accreditation system to the new international ISO 14065 standard

Following the adoption of ISO standard 14065 “Greenhouse gases – Requirements for greenhouse gas validation and verification bodies for use in accreditation or other forms of recognition”, EA (European co-operation for Accreditation) and the IAF (International Accreditation Forum) have agreed that verification must be accredited using this as the reference standard and that it will also form the basis of the future Multilateral Recognition Agreement (MLA) being drafted by the two organizations in this area.

Important changes are also afoot in the European regulation on emissions trading, which is the main use for this accreditation in Europe. The European Commission is currently developing the Accreditation and Verification Regulation, which will govern this scheme from 2013 to 2020. The proposal focuses verifier accreditation on compliance with ISO 14065, either through direct reference in the text, or through the inclusion of the criteria listed in this international standard in its articles.

ENAC has therefore already set in motion the transition to these criteria for accreditations in force, after holding meetings both with the competent bodies and verifiers already accredited or currently undergoing accreditation.

The accreditation of greenhouse gas verifiers has been based until now on EN 45011 (General requirements for bodies operating product (process and service) certification systems), supplemented by EA document 6/03 (CEA ENAC 09) and by European directives and decisions having a high technical content.

More information: ealconero@enac.es

PHOTOVOLTAIC SYSTEMS: NEW SERVICES

PHOTOVOLTAIC VOLTAGE DIPS. FIRST ACCREDITATIONS

With the approval of Royal Decree 1565/2010, of 19 November 2010, photovoltaic systems forming part of assemblies with a total output greater than 2 MW must comply with the provisions of operating procedure PO 12.3. Response requirements in the event of voltage dips in Special System production facilities, approved by the resolution of the Secretariat General for Energy dated 4 October 2006.

Similarly to what has been done in the wind industry, in collaboration with stakeholders, the photovoltaic industry has drawn up ANNEX III “Photovoltaic Installations” of the PVVC Procedure for the verification, validation and certification of the requirements of PO 12.3 on the response of wind turbine and photovoltaic installations to voltage dips, which establishes the need for testing laboratories and product certification bodies or inspection bodies accredited by ENAC to assess the requirements of the latter and to ensure compliance with PO 12.3.

Two testing laboratories (SGS Tecnos, S.A. and Fundación Tecnalia Research & Innovation) have already obtained accreditation for the measurement and evaluation of the response of Photovoltaic Conversion Systems to voltage dips, in accordance with the conditions indicated in section 5 of the aforementioned Annex III.

More information: egiraldo@enac.es

PYRHELIOMETER CALIBRATION

ENAC has awarded the laboratory at the Centro Nacional de Energías Renovables – CENER – (National Renewable Energy Centre), the first accreditation for calibrating pyrheliometers, the equipment used to determine direct solar irradiance, which is a basic parameter for locating and managing solar installations, especially those that use solar concentration technology.

These services are conducted at the BSRN radiometric station at CENER’s facilities in Sarriguren (Navarre), which also performs the calibration of pyranometers, an activity that CENER has been accredited for since 2010.

These tools are used to calculate the heating power of the sun’s rays, so the information they provide is important for evaluating the solar resource of a site and locating facilities in locations that will guarantee a good performance.

More information: hgonzalez@enac.es

Their purpose is to inspect vehicle modifications to determine whether they meet regulatory requirements

On occasion, the owner of a vehicle may need to make extensive changes or adaptations to it, either for aesthetic reasons to customise its look and set it apart from others (tuning), or for practical reasons, for example, to enhance performance by replacing certain mechanical parts (suspension parts, engine control unit, additional fuel tanks, etc.) or by adding accessories for specific applications (cranes, tail lifts, etc.).

Obviously, these should not pose additional risks for the user of the modified vehicle or for other users or the environment. A system is thus required to ensure that these modifications do not prevent the vehicle from meeting all applicable regulations.

In Spain, vehicle modifications are covered by Royal Decree 866/2010, of 2 July 2010, regulating vehicle modification procedures, which came into force on 14 January 2011. This Royal Decree supersedes the previous Royal Decree 736/1988, adapting it to Directive 2007/46/EC and to technical progress, and drawing on the experience gained from its implementation over the years.

In addition to Royal Decree 866/2010, the Ministerio de Industria, Turismo y Comercio - MITYC - (Spanish Ministry of Industry, Tourism and Trade), in collaboration with the competent bodies for vehicle roadworthiness of the autonomous regions, publishes a Vehicle Modifications Handbook with descriptions of the typified modifications, their coding and the documentation required for their legalisation.

A key part of the system defined in the Royal Decree are the Technical Vehicle Modification Services, whose purpose is to inspect the modifications, conduct any required testing, and ultimately, determine whether they meet the applicable regulatory requirements.

Given that they are appointed by the MITYC, Technical Vehicle Modification Services must demonstrate their technical competence by becoming accredited under the requirements of EN ISO/IEC 17020:2004 standard General criteria for the operation of various types of bodies performing inspection.

ENAC has already launched the processes for accrediting Technical Vehicle Modification Services. The list of accredited services is now available on the website at www.enac.es.

More information: fjbarroso@enac.es

FIRST ACCREDITATIONS FOR THE OPTIONAL LABELLING OF KID AND LAMB MEAT

The regulation applicable to meat from different livestock species establishes two types of labelling for products marketed in the European Union:

- “Mandatory labelling”, which must necessarily include the information, specified in the regulation itself, to ensure traceability (from the piece of meat to the animal it came from).
- “Optional labelling”, which is voluntary. Its purpose is to allow labellers to indicate further information in addition to that established for mandatory labelling, in order to give consumers information on other characteristics or conditions of production, such as breed, age, diet – grass-reared, cereals, milk – or the category of the animal. These references should be objective and demonstrable.

To include this additional information on the labelling of meat sold with the logo, operators must submit a set of specifications for the product indicating the information they plan to use together with the controls and actions they have established to ensure the veracity of this data. The specifications must be approved by the competent authority and controlled by a certification body accredited under EN 45011.

There are currently ten bodies accredited to certify the voluntary labelling of beef, two of which also have accreditation to certify poultry. These were recently joined by the first accreditations for certification in accordance with the Guide to the voluntary labelling of lamb and kid approved by Ruling 10/09/09 of the Directorate General for Agricultural and Livestock Resources of the Ministerio de Medio Ambiente, y Medio Rural y Marino – MARM - (Ministry for the Environment and Rural and Marine Affairs).

Several certification bodies have also applied for accreditation under this scheme, so it is expected that operators selling lamb and kid meat will soon have sufficient accredited bodies.

For more information: pperez@enac.es

SERVICE QUALITY AT PORTS

Three new referentials join the accredited certifications of port services.

The amendment to the Ports Act (Law 48/2003, of 26 November 2003, on the economic and service delivery system of ports of general interest, as amended by Law 33/2010, of 5 August 2010) extended the certification scheme that has been in place for some years now for organizations providing port services, including pilotage, towage, mooring and unmooring and the reception of ship-generated waste.

This has extended the potential beneficiaries of the port charges discount linked to the certification of these services.

The Service Referentials in national ports establish a series of quality characteristics for port service providers. Puertos del Estado, the national ports authority, is responsible for drawing up and approving the Generic Service Referentials, which are subsequently adapted, in collaboration with the Port Authority, to suit the specific context of each port by drawing up Specific Service Referentials, whose compliance must be evaluated by a certification body accredited by ENAC.

These new activities have been added to the scope of accreditation of the certification bodies accredited to certify in line with the national port service referentials (www.enac.es).

More information: rcanovas@enac.es

FIRST PRIVATE LABORATORY TO OBTAIN ACCREDITATION FOR AMMUNITION TESTING

In October, General Dynamics European Land Systems (Santa Bárbara Sistemas, S.A.) was awarded accreditation for testing ammunition up to 40 mm, making it the first private laboratory to obtain ENAC accreditation for this type of testing.

With this accreditation, the company can use the tests developed by its laboratory to obtain approval of its own ammunition under Royal Decree 165/2010, of 19 February 2010, approving the Regulation for approval of specific products used in defence.

This regulation paved the way for the testing required to verify compliance with the standards or reference specifications set down in the approval process to be conducted by test laboratories accredited by ENAC, without the need for prior designation by the Ministerio de Defensa (Ministry of Defence).

General Dynamics conducts its tests between the facilities at its Palencia factory and the firing ranges of Nava (Palencia), Renedo (Valladolid) and El Teleno (León).

More information: mdramirez@enac.es

MINE SAFETY: NEW ACCREDITED ACTIVITIES

ENAC has awarded the first accreditations for inspection of loaders.

Risk is an intrinsic element associated with the use of mining equipment and requires all parties involved – Government authorities, business and workers – to pay the utmost attention and care in order to reduce it to a controlled risk, in the sense that they must be fully aware of its causes and that the activity can be carried out with absolute safety guarantees.

In this framework, the New Approach directives and the regulations laying down the minimum health and safety provisions for the use of working equipment have created the need to develop and update the requirements applicable to the commissioning, maintenance, repair and inspection of working equipment forming part of mining operations.

Thus the General Regulation of basic mine safety rules provides that mobile or semi-mobile machinery must undergo regular technical inspection to verify the result of repair and maintenance operations, which inspection must be performed by a Government-approved body.

In November, the first accreditations for the inspection of wheel loaders used in mining operations were awarded to ITV de Maquinaria, S.L. and Seguridad Industrial, Medioambiente y Calidad, S.L. (SIMECAL) in accordance with the Technical Specification drawn up by the Directorate General for Energy Policy and Mines, which sets down the requirements, inspection points and operating procedures for performance of the inspection.

More information: mcastilla@enac.es

ACCREDITED CERTIFICATION MARK

With the spread of the Accredited Certification Mark, certified companies have a new tool to promote their organisation, products and service capabilities.

Until now, the Marca de Certificación Acreditada - MCA - (Accredited Certification Mark), formed by the seal of the certification body and the legend "Accredited by ENAC", could only be used for the certification of management systems.

To promote and make accredited certification more visible than non-accredited, the new review of the document on standards for the use of accreditation marks and reference to accredited status (CEA-ENAC-01) allows for the possibility of using the MCA in the certification of products and individuals and establishes a more visual and attractive new design.

Thus, it is now easier for companies with certified products or staff to indicate that they are certified by an ENAC-accredited body, thus conveying their commitment to safety, quality and service both within the organization and to institutions, business partners,

customers and the general public, while raising the confidence of all parties in the mark.

The use of the MCA by accredited certification bodies is voluntary, so certified companies wishing to use it should contact their certification body which, in the event that it uses the mark, will provide it together with the conditions and rules for its use.

More information: direcciontecnica@enac.es

(PAGE 13) Highlights

NEW PARTNERSHIP AGREEMENTS

ENAC continues to extend its collaboration with public and private organisations, research centres, universities, companies and government bodies that are a technical reference in the activities that ENAC evaluates and which therefore have staff with the required skills in each field and join the assessment teams as experts.

Asociación Española de Profesionales del Análisis Sensorial - AEPAS - (Spanish Association of Sensory Analysis Professionals)

ENAC has signed a partnership agreement with the Spanish Association of Sensory Analysis Professionals (AEPAS), a private, non-profit association of sensory professionals.

The aims of AEPAS are to contribute to the advancement, dissemination and application of sensory science and to act as a forum of exchange between experts and users in both academia and business circles. These aims are of great interest to ENAC, since activities related to the assessment and accreditation of sensory analysis are currently on the rise, so it is advantageous for the two organisations to establish a collaborative framework.

Under the new partnership agreement, AEPAS will assist ENAC in locating experts to participate in assessments and the two organisations will work together on activities to promote the quality of tasting panels, among other provisions.

We hope that this agreement provides many new opportunities for both organizations in the future.

AEPAS organised its first conference in Valencia in November. Following on from this agreement, ENAC took part in the session on sensory quality control and accreditation.

Tecnologías y Servicios Agrarios, S.A. TRAGSATEC

ENAC recently formalized a partnership agreement with Tecnologías y Servicios Agrarios, S.A. (Tragsatec), a subsidiary of the parent company Tragsa, whose mission is to provide technical support services to government authorities through the performance of engineering activities and technical

assistance in agriculture, forestry, rural development, the environment and the marine environment, both in studies and projects and through its technical services.

Under this agreement, Tragsatec staff will serve as technical experts in accreditation processes requiring scientific and technical experts.

(PAGE 14) Sectors

NEW WEB FEATURES. MORE INFORMATION, MORE ACCESSIBLE

The new content and changes on the ENAC website are designed to improve how it reports on its activities and provides information on accredited services. They also seek to continue to consolidate www.enac.es as a meeting point for all accreditation users.

New home page

With the new look and layout of the home page, website users can access information on activities and accreditation news more easily.

The overhauled appearance and new format of the home page means that users have easier access to information (news and activities), resources (the Accreditation News magazine, brochures, the press room, external partners area) and useful services (organisation search engine, documents, information point, complaints).

Sectors and activities

This new section provides an overview of accredited services in the different industries, including the environment, agri-food, health, construction, energy, information technology and telecommunications, chemicals, transportation and automotive, occupational health and safety, products and facilities and research, development and innovation. It also contains extensive information on the activities of the different methods of assessing compliance in a bid to bring accredited services closer to business.

A more accessible structure

The new contact information and changes to the information on ENAC's organisation ensure easier contact with its different areas and services.

Communication

The improvements to the "Communication" section allow users access to all information and items relating to the publicity of accredited services, including Accreditation News, news, brochures and press coverage.

Please visit www.enac.es to find out more about these developments.

NATIONAL MEETINGS

CONFERENCE ON TECHNICAL NOTE NT-48 AND FLEXIBLE SCOPE ACCREDITATION

23 January 2012 - Zaragoza

ENAC representative: I. De la Villa

INTERNATIONAL MEETINGS

EA EXECUTIVE COMMITTEE

24–26 January 2012 - Paris

ENAC representative: I. Pina

ACCREDITATION NEWS, IN ONLINE FORMAT

After a time publishing the magazine in both paper-based and online formats, in 2012 we will be making the move to a digital-only edition. The magazine will continue to be published quarterly and the editorial line and content will be maintained.

Subscribing to the online magazine is easy. Simply go to www.enac.es and find the shortcut on the home page. Then, enter your name, organisation and email address and you will receive all the news about accreditation as it happens.

This ends our adventure on paper, but opens up another chapter filled with news-based challenges.

